

Appendix – Member Complaints 6 May 2025 to 31 August 2026

Complaints received	Complainant	Complainant	Complaints received
Month	Member	Non-Member	Total
May 2025	0	0	0
June 2025	0	0	0
July 2025	1	6	7
August 2025	0	3	3
September 2025	6	9	15
October 2025	2	16	18
November 2025	0	3	3
December 2025	4	6	10
January 2026	1	2	3
February 2026	6	4	10
March 2026	14	2	16
April 2026	4	9	13
May 2026	2	1	3
June 2026	6	7	13
July 2026	2	4	6
August 2026	1	1	2
Total	49 (40%)	73 (60%)	122

Please note that the number of complaints refers to the number of individual complaints. It does not refer to the number of individual instances. A single alleged breach can result in more than one complaint from more than one person, and/or complaints about more than one Member at the same time.